

David Park Omer

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Professional Summary

IT and systems professional with 15+ years of experience supporting enterprise applications, network infrastructure, and data platforms across distributed environments.

Skilled in troubleshooting system and network issues, configuring and maintaining servers, and supporting hardware/software environments to ensure reliable performance.

Known for quickly diagnosing complex technical problems, stabilizing systems under load, and working independently to resolve production issues across infrastructure, applications, and data layers.

Core Competencies

- Network troubleshooting & connectivity diagnostics
 - Server setup, configuration, and maintenance
 - Hardware & software installation and support
 - System performance monitoring and optimization
 - Production support & incident resolution
 - IT infrastructure reliability & operations
 - Cross-system integration and data flow troubleshooting
 - End-user and team technical support
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Experience

Independent Technical Projects & Platform Engineering

04/2024 – current

- Designed and implemented .NET applications, APIs, integration components, automation workflows, and relational data solutions using cloud-ready architectural patterns.
- Built repeatable development and runtime environments using Docker, cloud platforms, and documented deployment practices.
- Developed reporting and data-processing workflows and applied A.I.-assisted automation to u manual overhead.
- Designed, built, and maintain the public Et al Solutions technology platform (<https://etal.solutions>), demonstrating modern web architecture, API integration, automated deployment, and technical content delivery.

Project Consulting Services, Inc. (via TEKsystems) — Senior Consultant

08/2015 – 04/2024

- Troubleshoot and resolved production issues across distributed systems, including database, middleware, and network-related failures

- Supported enterprise data platforms and integration systems, ensuring reliable system performance and uptime
- Diagnosed performance bottlenecks and system slowdowns, improving responsiveness and stability
- Collaborated with infrastructure and development teams to resolve system-level issues impacting application performance
- Worked with cloud-hosted environments (Azure SQL and related services) to maintain system reliability

Planned Career Sabbatical & Independent Technical Projects

03/2014 – 08/2015

- Took an intentional career break while continuing hands-on technical work and professional development.
- Built .NET/MVC and browser-based applications using HTML5, CSS3, JavaScript, and SQL-backed application architecture.
- Developed responsive user interfaces, database-driven workflows, reporting views, and analytics outputs.
- Explored legacy-modernization approaches using web applications, relational databases, APIs, and integration patterns.

Steton Technology Group — Lead Architect

01/2004 – 03/2014

- Led operation and support of a multi-tenant SaaS platform, including system monitoring, issue resolution, and performance tuning
- Maintained application and database infrastructure supporting thousands of users
- Implemented cloud-based infrastructure improvements to enhance system availability and reliability
- Diagnosed and resolved production issues across application, database, and infrastructure layers

Technical Skills

Systems & Infrastructure

Windows/Linux environments, system configuration, environment setup

Networking

LAN/WAN concepts, connectivity troubleshooting, distributed systems communication

Databases

SQL Server, PostgreSQL, Azure SQL, database troubleshooting and performance

Cloud Platforms

Azure, AWS, GCP

Tools & Platforms

Docker, Portainer, CI/CD pipelines, system monitoring tools

Programming/Scripting (support-focused use)

C#, Bash, PowerShell, SQL
